

MISSION STATEMENT

“To provide clients with a trusted source of non-medical home care through a sense of professionalism, safety and community.”



With over forty years of combined experience, we are committed to the following core values:

Bringing quality home care services to people in need.

Provide services that allow people of all ages to live as independently as possible and thrive in an environment that is familiar and comforting to each client.

Allow our clients the opportunity to make choices about their care and services within the boundaries of safety.

Provide care that encompasses compassion and dignity with the focus of bringing *“Old Fashioned Values”* back into the home care environment.

Treat each of our clients with respect.

Provide each client with a Personal Attendant who has been appropriately trained and receives ongoing in-service education.



PROUD MEMBERS OF



SANTA CLARA COUNTY OFFICE

1568 Meridian Avenue, San Jose, CA 95125
Telephone 1-408-979-9990

SANTA CRUZ COUNTY OFFICE

2901 Park Avenue, Ste. C3, Soquel, CA 95073
Telephone 1-831-480-3990

SAN MATEO COUNTY OFFICE

555 Veterans Blvd., Ste. 119, Redwood City, CA 94063
Telephone 1-650-353-9777

AVAILABLE FOR YOUR IN-HOME CARE NEEDS

24 Hours a Day - 7 Days a Week

SERVING SANTA CLARA, SANTA CRUZ
& SAN MATEO COUNTIES



*Old Fashioned Values
for Today's Home Care Needs*
Hourly • 24 Hour Care • Respite • Transportation



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Santa Cruz County | **1-831-480-3990**
San Mateo County | **1-650-353-9777**

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WELCOME TO FAMILIAR SURROUNDINGS HOME CARE

TEAM EXCELLENCE FAMILY VALUES

Familiar Surroundings Home Care is a locally owned and family operated business that was built on a philosophy that quality care begins with a trusted relationship between our clients and our company. Whether recovering from an illness or injury, living with a disability, or dealing with the natural aging process, our dedicated staff members are here to help our clients maintain their independence. Familiar Surroundings Home Care is licensed by the State of California through the Department of Social Services. We follow all required regulations for our caregivers, which include DOJ/FBI background checks, DMV checks, TB testing, and an extensive orientation process and ongoing training provided by qualified professionals.



CARE MANAGEMENT

- ♥ Professional services are available by Care Managers who understand and are able to assist, coordinate, plan and manage the needs of our clients.
- ♥ We provide services in Private Residences, Hospitals, Assisted Living and Nursing Home Facilities.



TESTIMONIAL

“Thank You, Thank You for the wonderful kindness and care I received. My caregiver was very professional, caring and helpful. I found a friend during a time that I really needed one.”

- Sharon B., San Jose

OUR SERVICES

- ♥ Companion Care – Hourly (2-24 hours a day)
- ♥ Couple Care
- ♥ Respite for Family Caregivers
- ♥ “Hit the Road” (2 hour Transportation Service)
- ♥ Rise & Shine and Tuck-In Care (2 hour Service)
- ♥ Alzheimer’s / Dementia Care
- ♥ Assistance with Ambulation and Transferring
- ♥ Bathing / Dressing / Grooming / Oral Hygiene
- ♥ Incontinence Care
- ♥ Laundry / Linen Changes / Ironing
- ♥ Light House Cleaning
- ♥ Meal Prep / Specialty Diets / Grocery Shopping
- ♥ Medication Reminders
- ♥ Personalized Exercise / Activity Program
- ♥ Home Safety Assessment Programs
- ♥ Pet Care
- ♥ Out Patient Surgery Support
- ♥ Hospice Assistance
- ♥ Chronic Condition Support
- ♥ Post Hospitalization Assistance
- ♥ Assistance with Rehabilitation
- ♥ Veterans Assistance
- ♥ Holiday Helper Service

HOW WE ARE DIFFERENT

- ♥ Monthly cooking classes offered by a professional for all Personal Attendants, Clients and their Families.
- ♥ Monthly training / in-services offered for all Personal Attendants, Clients and their Families.
- ♥ FSHC covers Employee Wages, Taxes, Social Security, Workers Compensation and Professional Liability.
- ♥ FSHC will bill Long Term Care Insurance for our clients.

**FREE IN-HOME CARE NEEDS
ASSESSMENT**